

## News Release

### Exemplary Provider™ Accreditation Honors Roadrunner Mobility, Inc.

**Spring House, Pennsylvania January 3, 2008—Roadrunner Mobility, Inc.** a specialty provider of the service and repairs of Power Mobility Devices serving nationwide, has successfully fulfilled the requirements for receiving the Exemplary Provider™ Certificate of Accreditation from The Compliance Team, Inc.; a nationally recognized healthcare accrediting body based in Spring House, Pennsylvania.

After learning of the company's exemplary performance during the Compliance Team's recent validation visit, Daryl J. Royer, Commercial Operations Manager – Roadrunner Mobility was most pleased. *"We consider this a great accomplishment,"* he exclaimed. *"Everyone associated with Roadrunner Mobility can be justifiably proud of their performance in helping us prepare for this honor. A special thanks to Christopher S. Hettich, Compliance Officer, for providing the leadership to make this happen successfully,"* he announced recently at the company's headquarters in Richardson, Texas.

Sandra Canally, RN, the founder and president of the Compliance Team, observed that Roadrunner Mobility, Inc. is the most recent successful participant in the DME industries most comprehensive and innovative accreditation program. "Christopher S. Hettich, Compliance Officer – Roadrunner Mobility and all of the staff at Roadrunner have done a terrific job. They are a tremendous example of a safe, honest and caring *Home Medical Equipment Provider* that is most deserving of this recognition," declared Ms. Canally.

- **Roadrunner Mobility, Inc. was founded in 1993 with one mission; to support the equipment service needs of the provider and the consumer through their network of service centers nationwide. Roadrunner Mobility is one of the largest power wheelchair and electric scooter service organization. They have earned a reputation in the industry for quality, responsiveness and professionalism. On November 29, 2007, the Invacare Corporation announced that it had acquired Roadrunner Mobility. Acquiring Roadrunner fits into Invacare's strategy – one that other industry manufacturers have also adopted – of evolving from a "very product-centric to a products-and-services business" that offers solutions to a provider's business challenges, Chris Yessayan, Vice President & General Manager – Invacare Service Business Group said.**

In addition to putting in place fraud and abuse awareness safeguards, Roadrunner Mobility, Inc. has implemented patient care improvement plans as part of a rigorous *continuously measured accreditation process*. The program features annual validation visits and requires scoring of 90% or better to achieve accredited status. It also requires that Roadrunner Mobility, Inc. perform *Patient Outcomes Tracking* that is reviewed quarterly by the Compliance Team.

“We chose Exemplary Provider™ Accreditation because the Compliance Team’s validation service and repair process was simply the best and most sensible way for us to meet the accreditation requirements of the Medicare Modernization Act. At the same time, we see their accreditation as a quality recognition branding opportunity that highlights our on-going commitment to maintaining the highest levels of patient care excellence,” Christopher S. Hettich, Compliance Officer concluded.

The Compliance Team introduced its service and product-line specific accreditation program for DMEPOS (durable medical equipment/ prosthetics/ orthotics/ supplies) in 1998. Presently, companies that have earned the rights to display its Exemplary Provider™ Accreditation Certificate and Seal are operating in all 50 states and Puerto Rico. In addition to DMEPOS, the Compliance Team offers programs for Pharmacy; Elder Care; Ocularists; Home Health Agency; Independent and Group Physician Practices; Out Patient Care; and Small/Rural Hospital Services. Additional info can be found on their web site: [www.exemplaryprovider.com](http://www.exemplaryprovider.com).